

*High-speed airborne Internet is now practical for virtually any turbine aircraft.*



Only Aircell® offers a choice of airborne broadband systems — a global SwiftBroadband solution and, Aircell High Speed Internet, our exclusive ground-based system for the Continental U.S. Both are designed to meet your specific needs, depending on where you fly and how much broadband you'd like to use.

### **Aircell High Speed Internet**

Aircell High Speed Internet is the system of choice for business flyers who want to surf the full Internet, stream video, send and receive email with attachments and download files. Choose from three options based on your data usage and how often you fly: Ultraspeed Unlimited, Ultraspeed 100 and Ultraspeed 40. We are available to help you determine which of our rate plans is best for you. The blazing speed is the same for each. The only difference is the way you pay.

	<i>Monthly Service Fee</i>	<i>MB Included</i>	<i>Fee/Additional MB</i>
<b>Ultraspeed Unlimited</b>	\$1,995	Unlimited Usage	\$0 (Unlimited Usage)
<b>Ultraspeed 100</b>	\$895	100 MB	\$7.95/MB
<b>Ultraspeed 40</b>	\$395	40 MB	\$8.95/MB

### **SwiftBroadband From Aircell**

SwiftBroadband from Aircell offers worldwide access with data rates several times faster than dial-up. Service for SwiftBroadband equipment is arranged and billed through third parties, such as Satcom Direct. Standard usage costs are based on the amount of data transferred, with streaming service options available that provide guaranteed/prioritized access to bandwidth for higher fees. Voice services are charged on a per-minute basis. We encourage you to contact Satcom Direct or your Inmarsat service provider for specific fees and more information.

## How may we help you?

### Billing Options

Aircell® offers customers the option of paying monthly service and airtime charges by invoice billing, credit card, wire transfer or online ([www.aircell.com](http://www.aircell.com)) with a credit card. Customers electing to pay by check, wire transfer or online may choose to receive a bill via mail or e-mail. Credit card customers will have their cards charged automatically each billing cycle, and a statement will be mailed or e-mailed to them. International customers are requested to provide an e-mail address and pay bills either by wire transfer or credit card.

### Customer Service

As you enter the world of airborne telecommunications, Aircell's Customer Service Center is available to provide you with full support, including all administrative assistance and expert technical support for your account.

- **FROM THE GROUND:** Toll-Free in U.S. 888.286.9876 or Worldwide 1.303.301.3278
- **E-MAIL:**
  - [customerservice@aircell.com](mailto:customerservice@aircell.com) (for all general inquiries, billing questions, and account administration)
  - [techsupport-co@aircell.com](mailto:techsupport-co@aircell.com) (for technical assistance with installations and troubleshooting)

Service Partner



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